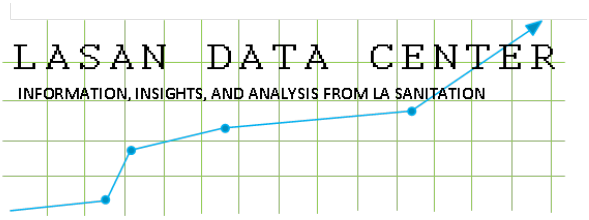


**December 6, 2019**

This week, CARE reporting includes closed data through November 29, 2019. In the past 7 days, LASAN CARE teams have responded to 214 Illegal Dumping service requests and 279 Homeless Encampment cleanup service requests.

To date in November, LASAN CARE teams responded to 961 Illegal Dumping service requests and 2,740 Homeless Encampment cleanup service requests.

On August 14, LA Sanitation switched to a new Interactive Voice Response (phone) system. The calls are routed and answered by our agents. Data is unavailable at this time as we are still fine tuning our system.

CITY OF LOS ANGELES

CARE

CLEANING AND RAPID ENGAGEMENT